



Mark A. Hackel
County Executive

COMMUNITY MENTAL HEALTH

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TO: Network Providers
FROM: Mark Mishal
DATE: 4/21/20
RE: Recipient Rights Training

Due to concerns regarding the transmission of COVID-19, MCCMH-ORR will be conducting tele-training via GotoMeeting until we are cleared to resume face to face trainings.

The following are the current available training dates and times:

April 23 2 PM EDT
April 30 10 AM EDT
May 6 2 PM EDT
May 12 2 PM EDT
May 21 10 AM EDT
May 28 10 AM EDT

Only register for the training if you are a new hire or in need of your two year refresher. If your training date is not due, it needs to be specified in the request why you are requesting to be trained outside the required timeframe.

Please review and follow the instructions to sign up for and receive the training. **PLEASE NOTE REGISTRATION PROCESS HAS CHANGED.**



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- Individuals need to register by emailing TeleRightsRegistration@outlook.com and provide the following information:
 - First and last name
 - Company you are taking training for (note if you are dual employed and are registering as a new hire for one company)

OFFICE OF RECIPIENT RIGHTS

22550 Hall Road ♦ Clinton Township, MI 48036
Phone: 586-469-6528 Fax: 586-466-4131
www.mccmh.net



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and need a refresher for the other company – Please provide BOTH companies in your request.

- Official Date of Hire (this is required to complete the registration process and you MUST include one; consult your employer if you are unsure of your official hire date)
- Valid email address
- Date of training you are registering for. (Registration closes at 5pm the day before the scheduled training.)

As a provider you can register your staff to attend these trainings; we will then email the confirmation to the staff.

- Connect via a computer, laptop or mobile device, you cannot call into the training, you must be connected through a device.
- The training will start promptly at the scheduled start time. It is recommended that you log in early to avoid technical issues. You may log in up to thirty minutes prior to the training. If you try to log in after the start time you will not be granted access to the training.
- Each person needs to log into the training individually, more than one staff CANNOT sit around one computer.
- For mobile devices the gotomeeting app will need to be downloaded from the Apple App Store or Google Play Store.
- For a computer go to www.gotomeeting.com and click on Join in the upper right hand corner and enter the meeting ID# or [click the link provided in the registration email](#).
- Certificates of completion are being mailed directly to the registered employer via US Postal mail. At this time we cannot estimate how long it will take to be received.
- If you are scheduled to work with an individual when you registered for the training, you MUST re-schedule for a different time as you cannot be providing services when you attend this training.

An email will be sent to the registered person after 6pm the day before the specified training date. Please review this email as it provides necessary log in information.

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