



**For ALL staff:  
direct-operated program staff & contract  
agency staff-including front office personnel**

**Approved for  
3.0 SW CE hrs  
approved provider #  
MICEC-0038**

# **Crisis Prevention Institute's NONVIOLENT CRISIS INTERVENTION REFRESHER**

**You MUST have a valid email to receive a  
certificate!!!!**

**PLEASE NOTE: Due to construction and parking lot accessibility, trainees may park in the back lot, but must enter the lot off of Beattie Street. Trainees need to walk around the building to the East entrance.**



**OBJECTIVES:**

1. Participants will be able to identify the behavior levels that contribute to the development of a crisis & choose an appropriate staff intervention for each level.
2. Participants will be able to identify useful nonverbal techniques which can help to prevent acting-out behavior.
3. Participants will be able to use verbal techniques to de-escalate behavior.
4. Participants will be able to demonstrate CPI's Principles of Personal Safety to avoid injury if behavior escalates to a physical level.
5. Participants will be able to provide for the Care, Welfare, Safety & Security of all those who are involved in a crisis situation.

**WHEN:**

Jan 17, 2018	9am-12:30pm
Feb 2, 2018	9am-12:30pm
Mar 8, 2018	1pm-4:30pm
Apr 13, 2018	9am-12:30pm
May 22, 2018	9am-12:30pm
Jun 18, 2018	1pm-4:30pm
Jul 31, 2018	9am-12:30pm
Aug 28, 2018	9am-12:30pm
Sep 4, 2018	9am-12:30pm
Oct 25, 2018	1pm-4:30pm
Nov 13, 2018	1pm-4:30pm
Dec 21, 2018	9am-12:30p

**Please wear tennis shoes,  
comfortable, casual clothing!**

**WHERE:** MCCMH Training Center  
6555 15 Mile Rd, Sterling Hts. 48312

**TO REGISTER:** Email [TrainingOffice@mccmh.net](mailto:TrainingOffice@mccmh.net) or call 586.465.8326

**About Presenter Loren Klug, LMSW:** Loren Klug has been providing services to individuals with Mental Illness and Developmental disabilities since 2000. Loren obtained his Masters and Bachelors from Michigan State University with a focus on Clinical Social Work. Mr. Klug worked as a direct care worker while obtaining his Bachelor degree. Loren has worked with a variety of ages while delivering medically necessary services to SED Youth and SPMI adults. Loren has been with the Macomb County Training Department since 2013 and currently holds the position of Program Supervisor. Mr. Klug is certified as a certified instructor for Adult Mental Health First Aid, Heartsaver First Aid and CPR through the American Heart Association, Nonviolent Crisis Intervention through the Crisis Prevention Institute, Child Adolescent Functional Assessment Scale, and Preschool and Early Childhood Functional Assessment Scale.

**About Presenter Angela Curtis, MA, TLLP:** Angela has a Masters Degree in Arts From The Michigan School for Professional Psychology. Angela began working at Macomb County Community Mental Health as a Case Manager at First Resources North. Angela then moved to the Administrative Department and assisted with the Self Determination Program and Corporate Compliance. Angela is now a part of the Workforce Development team in the CSI Department and facilitates training for Macomb County staff, and Direct Service Professionals. Angela facilitates training such as Introduction to DSP, Working With People, Nutrition and Environmental Emergencies. Angela also facilitates training for Nonviolent Crisis Intervention (CPI), and First Aid and CPR (A-I Health and Safety).